

Please do whatever is necessary in order to allow me to access qualified VRS interpreting personnel, thus ensuring language translation accuracy and ability to capture in appropriate visual format the vocal/speech nuances of the hearing party. It is important to have seamless, barrier-free communications with minimal or no lag time, and easy navigation of interactive voice menu systems without need for multiple callbacks. I am hard of hearing and rely heavily on C-print at graduate school, work as a vocational counselor and need it in order to PARTICIPATE in a hearing world.